



Looking for more?

For more than 50 years, GERSTEL has continually set new bench marks in delivering compounds to GC- or GC/MS analysis systems without loss or discrimination, generating accurate analysis results. GERSTEL  sample preparation und  sample introduction solutions for GC/MS and LC/MS are adapted to your needs and can be delivered as complete systems with GERSTEL as single source provider. As needed, this can include the application.

To ensure your success, GERSTEL provides comprehensive technical and application support by a team of highly experienced and motivated colleagues. Our experienced sales and service representatives are available to support you and provide qualified answers to any question technical or otherwise that you may have.

 [Visit our YouTube channel](#)

Service from day one

Installation and familiarization by fully trained technical staff

Following installation, your system is tested and the service engineer provides the user with a system and software familiarization to ensure that he or she can operate the system and reliably generate results. An Installation Qualification (IQ) can subsequently optionally be performed for compliance with regulations.

Training courses

Comprehensive training courses given by experienced application chemists are available as options. Courses include classroom presentations as well as hands-on instrument operation and maintenance.

Workshops

In addition to the regular training course program,

our application specialists developed a range of workshops that teach practical skills in co-operation with acknowledged experts. In addition to knowledge, skills that are useful for practical laboratory work are acquired by hands-on work. Existing skills can be refreshed and refined in co-operation with experts.

The two-and-a-half day workshop "Analyzing with all senses" provides a structured introduction to olfactory detection. The hands-on part is built around training in the perception and description of fragrances as well as use of the GERSTEL Olfactory Detection Port (ODP) in combination with GC separation. In addition, reliable identification of unknown odor active compounds using the Olfactory Data Interpreter (ODI) software is taught.

Certified Quality

GERSTEL systems and solutions are developed, produced and distributed under a quality system certified to meet the demanding ISO 9001:2015 quality standard. Before an instrument or Sample Prep Solution is brought into operation it is tested for technical and application functionality to ensure that it reliably operates to specification.

 [Link to training course schedule](#)

Service support

If you have questions or would like to sign up for a workshop, please contact us by telephone or E-mail:

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GERSTEL

MAKING LABS WORK

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